

# Friends'

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C E N T R A L

September 2009

If It's Water, Inc.  
2090 Bondsville Road  
Downingtown, PA 19335

To whom it may concern:

Thank you for installing the ETS Ultra Violet System, particularly to Roger Anderson and the rest of his team at If It's Water, Inc. You were diligent, courteous, and very informative throughout the entire installation process and you continue to be this way--responding immediately if we have any questions or concerns regarding how to use or monitor the system.

I also want your company to know that since the UV's installation at Friends' Central School, we have noticed air quality/atmosphere improvement in the pool and are very pleased with it's overall affect on corrosion. It has comprehensively reduced "pitting" on all the metal surfaces, ranging from the lifeguard stands and bleachers, to the door hinges and outlet plates.

Thanks again for the great UV system and your company's professionalism!

Sincerely,

Phil Annas  
Friends' Central School